

Actions We Have Taken

Preparedness

- We have implemented our Coronavirus Policy and Procedures plan and created specific travel guidelines related to COVID-19 for our teams.
- Our response protocols and communication plans are in place.
- We are actively monitoring all CDC, WHO, DPH, and local public health authorities, along with media and hospital sources for updates regarding additional recommendations and current response plans
- Each community has ordered additional personal protective equipment and we are continually assessing our supply.
- Sanitation protocols are in place and in-line with our COVID-19 policy and procedures

Communication

- Continual communication with residents, their families and staff
- Utilizing social media to make local community updates
- Notified all vendors and suppliers regarding our policy and safety requirements

Visitors

- No visitors are permitted in any community until further notice. All doors to the community will be locked from the exterior to ensure that anyone entering must come through the front door. We will make limited exceptions in extreme or emergency cases. These exceptions must be approved and building access will be scheduled by the community Executive Director in advance. Anyone entering the community under these circumstances will be screened upon arrival including a temperature check.
- Healthcare providers including home health, private duty, nursing services, physicians, physical therapy and hospice staff will be granted access to the community once they have completed our entry screening procedures.
- Residents are required to remain on community grounds, except for medical care. Upon returning and as a precaution, residents will be screened, asked to wash their hands and we will sanitize their walkers and wheelchairs.

Community Life

- We have eliminated all group outings, except for scenic drives
- All group gatherings in the community will be hosted by our staff or held via virtual means.
- Transportation services will be limited to medical appointments only

- Tours of the community will be done virtually via Facetime or other video applications