

We are committed to protecting the safety and well-being of our residents, their families, our guests and our employees. As concerns grow over the potential for spread of the novel coronavirus (“COVID-19”) within the United States we want to assure you we are monitoring the situation closely and preparing for its potential impact.

Our priority with any communicable disease, including the seasonal flu which we deal with every year, is to prevent the virus from being introduced within the community. We have implemented our COVID-19 Policy and Procedures which outlines a travel policy and provides additional education and training and resources to our residents, families, and staff to prevent the outbreak of the Coronavirus (COVID-19) at the Community. These resources included flu shot reminders, hand washing techniques, proper sanitization procedures, etc.

Part of this prevention is limiting visitation. We are not allowing visitors in our communities except for extreme or emergency cases. These exceptions must be approved and scheduled with the Executive Director in advance. Anyone entering the community will be required to complete the Signs & Symptoms Screening tool and their temperature will be taken.

Even with aggressive precautions, it is possible an outbreak may still occur if we see the virus spread within the United States. It is also possible that even if we keep the virus outside of our communities, our resources may be impacted by an outbreak, including staffing and supplies. We have implemented a variety of measures to be prepared for these possibilities. We have implemented a response team to provide support to local teams and are continually assessing our supply capacity.

We will continue to implement infection prevention and control policies within our communities and will update them as needed to comply with any new recommendations of the CDC, regulators and other health organizations. We are committed to providing timely updates as information changes to our residents and their families.